




### How to use the withdrawal form?


You have placed an order on MyOrigines website and you wish to withdraw from your contract.

- 1 FILL IN THE FORM**  
Please complete all the fields on the form opposite.  
Please make sure you enter your order number and the list of products to be returned.

 You have a **period of 14 days** from the date of receipt of your order to exercise your legal right of withdrawal and to return the product(s) concerned to us (in accordance with Articles L.121-20 et seq. of the Consumer Code).

Returns of product(s) sent back after the contractual retraction period will not be accepted.

- 2 PUT IT IN THE PARCEL**  
Return this document in your return package with the products concerned.

 All products must be returned in **perfect condition, not opened, not unpacked, not used, accompanied by their original packaging, accessories, instructions...**

*We reserve the right to refuse any return that does not comply with the above conditions.*

- 3 RETURN YOUR PACKAGE**  
Send your return parcel to the following address:  
CLE - DIVABOX  
Service Retour  
Carrer de les Oliveres, Muelle 1  
08800 - Vilanova i la Geltrú  
Espagne  
  
Keep proof of the carrier drop-off for your return parcel.  
Any risk related to returning a product is borne by the buyer.

Customer Service **02 070 970 015**

## Withdrawal form

to be printed, filled in, signed and put in your return package.

- I hereby give notice of my withdrawal from the contract for the sale of the product(s) below\* (tick the box and fill in the name of the product(s) concerned in the fields below)

**1** \_\_\_\_\_  
**2** \_\_\_\_\_  
**3** \_\_\_\_\_  
**4** \_\_\_\_\_  
**5** \_\_\_\_\_  
**6** \_\_\_\_\_  
**7** \_\_\_\_\_  
**8** \_\_\_\_\_

+ More than 8 products ? you can write them on the back of the form.

Order Number\* : \_\_\_\_\_

Received on\* : \_\_\_\_\_

Your name\* : \_\_\_\_\_

Your address\* : \_\_\_\_\_  
\_\_\_\_\_

Zip Code : \_\_\_\_\_ City : \_\_\_\_\_

Date\* : \_\_\_\_\_

Signature\* : \_\_\_\_\_

\* required fields